

GIADA - SIGNAGE TROUBLESHOOTING GUIDE



POWER SUPPLY PORT

Check that the signage unit is plugged into a power source and receiving power

LAN CABLE PORT

Ensure that the unit has a LAN cable connected and is receiving internet connectivity. There should be a green and orange light flashing at the connection point of the cable.



HDMI PORT

Ensure the HDMI cable is plugged into the signage unit and the TV.

Ensure that the TV is powered on and functioning properly.

**After Completing The Above Instructions With Your Unit Please
Send A Picture To The Service Desk Via Whatsapp on 081 448 9987
Or Email: support@sohgroup.com**